



Standard Work

DEFINITIONS

Standardize: to come up with the “best way” to do things in a preferred sequence.

Standards: procedures or practices followed to ensure a consistent result.

Standard Work: going about all business processes in a consistent way, by all employees minimizing variation and guaranteeing a consistent result.

OUR METHODOLOGY

Spry’s success is largely based on our exceptional facilitators, who leverage not only their skills but also their dynamic personalities to effectively work with organizations to achieve the ultimate goal of delighting their customers.

Standard Work should be applied to a critical process previously identified in a VSM Event.

A Standard Work Event will start with a high-level Lean training as well as a review of the charter to level-set the goals and objectives identified by the leadership with the entire event’s participants.

Spry’s 4-Step Process for Standard Work:

- 1) Pick a Process – Spry facilitators will work closely with your organization’s leadership to help identify strategically the process that we will apply Standard Work.
- 2) Document Current Process – Spry facilitators will lead the team through the arduous process of documenting the current process and make process wastes observations.
- 3) Document Standard Work – Spry facilitators will lead them team in developing the standardized process detailing how the new process will delight the customer and empower the process owners.
- 4) Dry-Run/ Validation – Spry facilitators will lead the team on a Dry-Run of the new process to validate its consistency, accuracy and results.

OUR RESULTS

Although the outcome of applying Lean principles vary from case to case, the trend is clear. Obliterating waste boosts morale and improves the bottom line. Spry facilitators have helped our customers achieve results like:

- Increased productivity and efficiency by 30%
- Reduced defects by 25%
- Reduced lead time by 70%
- Reduced order processing time by 70%
- Increased on-time delivery by 100%
- Increased accuracy to 100%